

Pan-European eGovernment Services (IDABC)

Enterprise and Industry Directorate General
Karel De Vriendt

Vilnius, June 16, 2005

IDABC

- Stands for: “**I**nteroperable **D**elivery of pan-European eGovernment Services to Public **A**ministrations, **B**usinesses and **C**itizens”
- Successor of IDA and IDA II (Interchange of **D**ata between **A**ministrations)
- Focus shifted from “administrations working together” to “administrations working together to serve businesses and citizens”

Rationale

- Lisbon Strategy: an efficient public sector is important for the competitiveness of our enterprises and for the well-being of our citizens (social cohesion).
- eEurope (i2010): use ICT for better government – more efficiency, better quality services.
- IDABC concentrates on trans-border aspects of eGovernment.

Projects of Common Interest

- Jargon: PCI
- Support for sectors that have a legal obligation to establish or enhance a pan-European eGovernment service.
- Projects in the areas of agriculture, competition, education and training, enterprise, environment, health, consumer protection, internal market, transport, statistics, etc.
- Projects are proposed by the sectors (relevant Commission DG) for inclusion in the IDABC working programme.
- IDABC support: funding, infrastructure and advise.

Horizontal Measures

- Horizontal pan-European eGovernment services:
 - Measures undertaken to initiate, enable and manage the provision of horizontal pan-European eGovernment services, including organizational and coordination aspects
- Infrastructure services:
 - Services provided to meet generic requirements, comprising technology and software solutions.
- Strategic and Support services:
 - Assessment and promotion of services, monitoring and improving the programme, promotion of good practices.

Pan-European eGovernment Services

- Jargon: PEGS
- Identification of both citizen's and businesses' requirements for European eGovernment services.
- Priorities: social security, access to employment, recognition of professional qualifications, resident permits (citizens) and e-procurement company registration (business).
- Feasibility studies covering legal, technical and organisational aspects.
- We work with the relevant services within the Commission (that have the contacts with the Member States).

PCI – ECN

European Competition Network

- EC competition rules are not only enforced by the European Commission and the European Courts, but also by national authorities.
- Regulation N°1/2003 has given national courts and national authorities certain powers (in parallel to the Commission).
- Database containing information on decisions of courts and national competition authorities – for use by such courts and authorities.
- Operational today, also in Lithuania.
- Uses the IDA II PKI service (horizontal measure).

PCI – EIONET

Environment

- A collaborative network of the EEA and its competent national authorities.
- Platform for environmental reporting and public access to reliable and comprehensive information.
- Aims at the drastic reduction of the reporting burdens via the eEIONET reporting system.
- Uses the CIRCA software (developed as part of a horizontal measure).

PCI – EUDRANET

- European human and veterinary pharmaceuticals telecommunication network.
- Provide secure services for exchange of information between administrations (Commission, EMEA, national regulatory authorities) and industry (pharmaceutical companies).
- Secure network (TESTA) + secured connections over the Internet, databases.
- Submission and evaluation of marketing authorisation applications by pharmaceutical companies; dissemination of relevant information to industry, scientific experts and regulators.
- Online since 1998 EUDRANET.


PCI – EIONET

European Environment Information and Observation Network - EIONET - Microsoft Internet Explorer provided by European Commission

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European Environment Information and Observation Network (EIONET)

Networking improving Europe's environment



EIONET

[Frontpage](#)
[Reportnet](#)
[Topics](#)
[Countries](#)
[GIS](#)
[Q&A](#)
[Top CIRCA content](#)

Services

- Helpdesk
- CIRCA
- EIONET Planner
- Topics

Reportnet services

- ROD Obligations
- CDR Repository
- Content Registry
- Data Dictionary
- Directory
- IMS Indicators

Not logged in
[Login](#)

Find a member

Shortcuts for members

- Directory
- NFP/EIONET IG

Spread of best practice
[About EIONET - getting started](#),
[Acronyms](#), [FAQ](#), [Metadata \(ISO 19115 and Dublin Core\)](#), [Newsletter](#), [Training](#), ...

EIONET technology
[CIRCA software](#), [MySQL](#), [Reportnet](#),
[Software](#), [Standards](#), [Website design](#),
[XML](#), [Yihaw](#), [Zope](#), ...

EIONET services
[50 latest updates](#), [CIRCA](#),
[EnviroExperts](#), [Network Management Centre](#), [Workplan 2005](#), ...

Data
[AirBase](#), [EEA Data Service](#), [EUNIS](#),
[IRENA](#), [Priority Data Flows](#), [Summer ozone](#), [WasteBase](#), [Waterbase](#), ...

EIONET collaboration
[EC-CHM](#), [EEA](#), [Ecoinformatics cooperation](#), [EnviroWindows](#),
[Environment DG](#), [European Commission](#), [IDA](#), ...

GEMET
[Documents](#), [GEMET web application](#),
[Order CD-ROM](#), ...

EIONET Calendar

June 2005

Mo	Tu	We	Th	Fr	Sa	Su
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

Announcements

Reporting cooperation with UNECE
 UNECE has now enhanced it's reporting system with links to Reportnet - 2005/05/19 [More...](#)

Call for paper "Enviroinfo 2005 in Brno"
 From September 5th to 7th, Brno in the Czech Republic will host the Conference. - 2005/02/08 [More...](#)

[Archive...](#)

EIONET Certificate

News from across the EIONET (Archive...)

2005-06-05 [IOW involved in creating new Continuous Education and Training scheme for water professionals.](#)
[\(More...\)](#)

2005-06-02 ['Groundwater quality and quantity in Europe' now available in German](#)
[\(More...\)](#)

2005-05-17 [EEA CIRCA server unavailable at 17:45](#)
 Due to maintenance operations, the EEA CIRCA server will be unavailable from 17:45 till 18:15. Another news item will be posted as soon as the server is available again. Thank you for your patience and understanding
[\(More...\)](#)

Done Internet

start | Inbex CC - M... | Microsoft Po... | European En... | EUROPA - Yo... | http://miau.g... | Sic Watch - I... | 16:59

PCI – SOLVIT



EUROPA - SOLVIT - Apie SOLVIT - Microsoft Internet Explorer provided by European Commission

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Svarbus teisinis pranešimas

lietuvių kalba (lt)

EUROPA > Europos Komisija > Vidaus rinka > SOLVIT > Apie SOLVIT

Kaičioji reklama

Kontaktai | Paieška

APIE SOLVIT

- Apie SOLVIT
- Kodėl SOLVIT?
- SOLVIT darbo principai
- Kada SOLVIT gali padėti?
- SOLVIT Quality and Performance standards

Apie SOLVIT

SOLVIT yra problemų sprendimo tinklas internete, kur ES valstybės narės kartu ieško pragmatiškų sprendimų problemoms, kylančioms tuomet, kai valstybinės institucijos neteisingai taiko Vidaus rinkos teisės aktą. SOLVIT centrų yra visose Europos Sąjungos valstybėse narėse (t.p. Norvegijoje, Islandijoje ir Lichtenšteine). SOLVIT centrai padeda nagrinėti tiek iš piliečių, tiek ir iš verslo įstaigų gaunamus skundus. SOLVIT centrai priklauso valstybės institucijoms ir yra įsipareigoję surasti realių sprendimų realiai kilusioms problemoms spręsti per trumpą dešimties savaitių laikotarpį. SOLVIT dirba nemokamai.

SOLVIT pradėjo veiklą 2002 m. liepos mėn. Už SOLVIT veiklą atsakingos valstybės narės, o Europos Komisija suteikia priemones ir, prireikus, pagalbą problemų sprendimui pagreitinti. Kai Komisijai atsiųstuose formaliuose skunduose išdėstytas problemas galima išspręsti nesiimant teisminių veiksmų, ji juos perduoda SOLVIT.

STATISTIKA

SĖKMINGAI IŠSPRĖSTOS BYLOS

Europe

KA ŽMONĖS ŠNEKA APIE SOLVIT

TEISINĖ BAZĖ

NAUJIENOS en

Done Local intranet

start Inbox CC - Micro... RE: IDABC and Li... Microsoft PowerP... EUROPA - SOLVI... BJ2280_10 on s... 15:57

PCI – SOLVIT

Lithuanian citizen receives certificate to get married again in Germany

- A German citizen and his Lithuanian bride wanted to get married in Germany. As the bride was married before and divorced in Lithuania, the couple needed to submit a form which confirmed the divorce. The competent court refused to provide the couple with the necessary document because the regulation, on which this requirement is based, has not been transposed into Lithuanian law yet. After intervention by SOLVIT, the court issued the certificate and submitted it to the client. **Solution within one week.**

PCI – PLOTEUS

- An EU database/portal on learning opportunities.
- Multi-lingual.
- Links to higher education institutions web sites and databases.
- Description of education systems in Member States.

PCI – PLOTEUS

PLOTEUS (Portal on Learning Opportunities throughout the European Space) - Microsoft Internet Explorer provided by European Com

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English

EUROPA > European Commission > Ploteus > Home

Contact | Search on EUROPA

Home | Search | FAQ | About this site | Your reaction | Useful links | Recommend a site

- Learning Opportunities 
- Education Systems 
- Exchange & Grants 
- Contact 
- Moving to a country 



Welcome to PLOTEUS (Portal on Learning Opportunities throughout the European Space)

PLOTEUS aims to help **students, job seekers, workers, parents, guidance counsellors and teachers** to find out information about **studying in Europe**.

On PLOTEUS you can find all relevant information about **life-long learning in Europe**:

- Learning opportunities and training possibilities** available throughout the European Union. This section contains a lot of links to web sites of **universities and higher education** institutions, databases of **schools and vocational training and adult education courses**.
- Education and training systems**: descriptions and explanations about the different education systems of European countries.
- Exchange programmes and grants** (Erasmus, Leonardo da Vinci, Socrates, Tempus) available in European countries. Who to contact, how to apply for grants, etc.
- Everything you need to know when **moving abroad** to another European country: cost of living, tuition fees, finding accommodation, legal framework and other general information for European countries.

PLOTEUS is managed by Directorate General for Education and Culture of the **European Commission** with the collaboration of the National Resources Centres for Vocational Guidance (**Euroguidance**).

http://europa.eu.int/ploteus/portal/searchcustom.jsp?language=en_uk

Local intranet


start | Inbox CC - M... | Microsoft Po... | PLOTEUS (Po... | EUROPA - Yo... | http://miau.g... | Sic Watch - I... | 17:05

PCI – PLOTEUS

PLOTEUS (Portal on Learning Opportunities throughout the European Space) portale - Microsoft Internet Explorer provided by Euro






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 PLOTEUS Lietuviškas

EUROPA > Europos Komisija > Ploteus portalas > Pagrindinis puslapis Susisiekti su | paieška on EUROPA

Pagrindinis puslapis | Paieška | Dažniausiai užduodami k | Apie šią svetainę | Jūsų reakcija | Naudingos nuorodos | Recommend a site

- Mokymosi/studijų galimybės 
- Nacionalinės švietimo sistemos 
- Mobilumo programos ir jų finansavimas 
- Kontaktai 
- Vykstantiems į kita šali 

Sveikiname Jus PLOTEUS (Portal on Learning Opportunities throughout the European Space) portale

PLOTEUS tikslas - padėti **studentams, ieškantiesiems darbo, darbuotojams, tėvams, profesinio konsultavimo specialistams ir mokytojams** susirasti informacijos apie studijas Europoje.








PLOTEUS portale Jūs galite rasti aktualią informaciją apie **mokymąsi visą gyvenimą Europoje**:

- Mokymosi galimybės** visoje Europos Sąjungoje. Šioje dalyje pateikiamos nuorodos į **universitetų ir aukštojo mokslo įstaigų tinklalapius, mokyklų duomenų bazes, profesinio mokymo ir suaugusiųjų švietimo programas.**
- Švietimo sistemos**: aprašymai ir paaiškinimai apie skirtingas Europos šalių švietimo sistemas.
- Mainų programos** ir jų teikiama **parama** (Erasmus, Leonardo da Vinci, Socrates, Tempus), kurią galite gauti Europos šalyse. Čia rasite informacijos ir apie tai, kur ir kaip kreiptis dėl paramos.
- Pravarti informacija **vykstantiems į kita Europos šali**: pragyvenimo kaštai, mokesčiai už mokslą, gyvenamosios vietos paieška, teisiniai reikalavimai ir kita bendroji informacija apie Europos šalis.

PLOTEUS protalą administruoja **Europos komisijos** Švietimo ir kultūros generalinis direktoratas bendradarbiaujant su Nacionaliniais profesinio orientavimo išteklių centrais (**Euroguidance**).

Vizija

Local intranet

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The Portal Your Europe

- Single access point to information on cross border activities and access to eservices.
- Target audience are the citizens and the business in cross-border situations in the Union.
- A portal to increase the awareness of existing on-line information and services available already.
- For each topic, the user has access to information at the European level but also at the level of the Member States.

The Portal Your Europe



EUROPA - Your Europe - Microsoft Internet Explorer provided by European Commission

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Important legal notice

EUROPA > Your Europe

Path

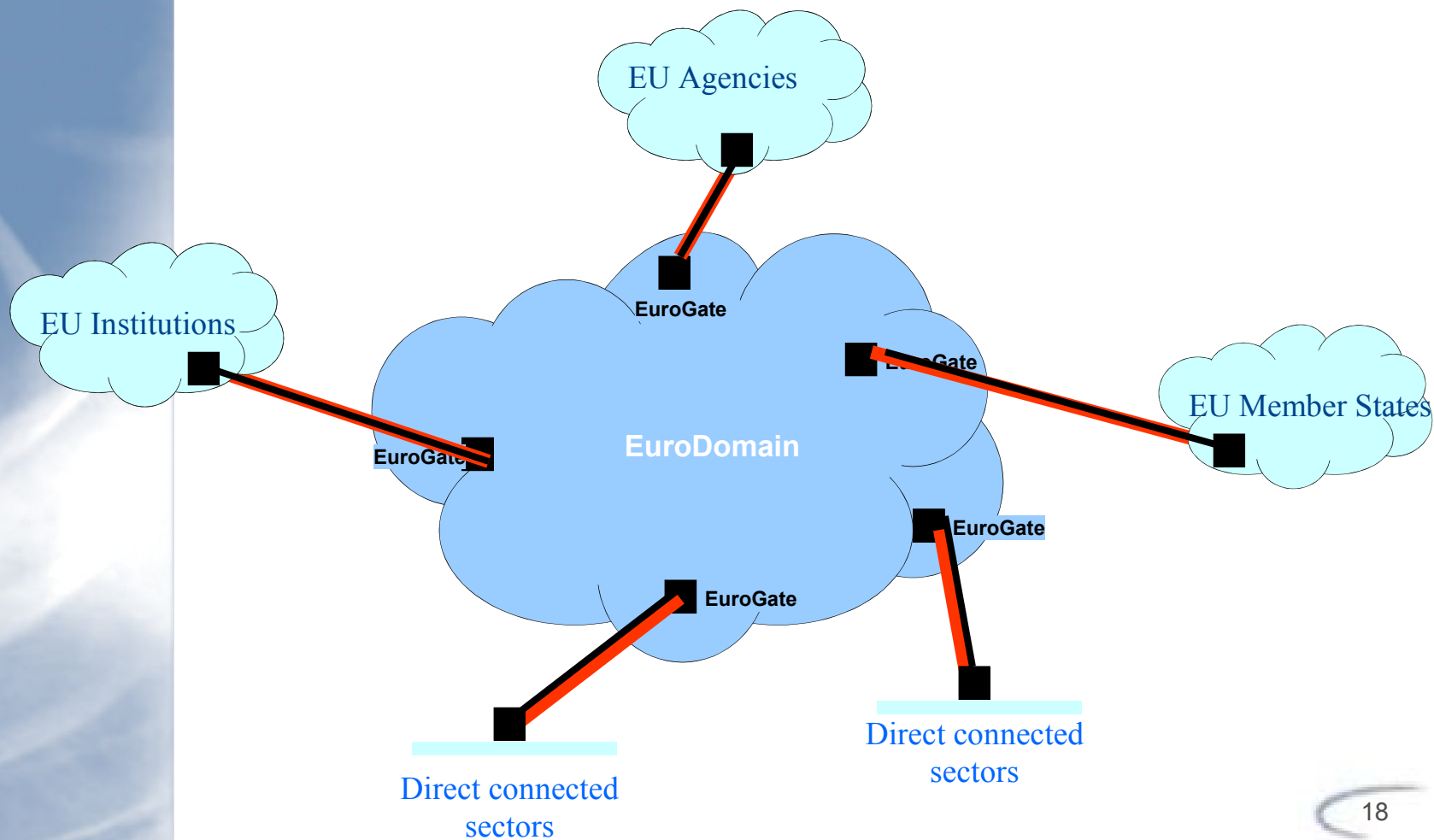
Vaše Evropa CS
Dit Europa DA
Europa für Sie DE
Teie Euroopa ET
Η Ευρώπη σου EL
Your Europe EN
Tu Europa ES
L'Europe est à vous FR
La tua Europa IT
Tava Eiropa LV
Jūsų Europa LT
Európa Önökért HU
L-Ewropa tieghek MT
Uw Europa NL
Twoja Europa PL
A vossa Europa PT
Vaša Európa SK
Tvoja Evropa SL
Sinun Eurooppasi FI
Ditt Europa SV

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start

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The TESTA Network



CIRCA collaborative tool

- <http://forum.europa.eu.int>
- Sharing of information in collaborative communities.
- Heavily used for IDABC (and other) projects.
- 50 administrations at various levels of government have their own installation.


CIRCA collaborative tool

Welcome to CIRCA : A collaborative workspace with partners of the European Institutions - Microsoft Internet Explorer provided b

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Address <http://forum.europa.eu.int/> Go

Legal notice | Contact



*CIRCA - a collaborative workspace
with partners of the European Institutions*



- [CIRCA quick guide?](#)
- [How to register?](#)
- [CIRCA on line HELP](#)
- [FAQ](#)

Select your Forum:

European Commission

- [Agriculture](#)
- [Budget](#)
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- [Delegations](#)
- [Development](#)
- [Economic and Financial Affairs](#)
- [Education and Culture](#)
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- [Enlargement](#)
- [Enterprise](#)
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- [EuropeAid Co-operation Office](#)
- [European Anti-Fraud Office](#)
- [Eurostat](#)
- [External Relations](#)
- [Fisheries](#)
- [Financial Control](#)
- [Health and Consumer Protection](#)
- [Humanitarian Aid Office](#)
- [Informatics](#)
- [Information Society](#)
- [Internal Audit Service](#)
- [Internal Market](#)
- [Join Interpreting and Conference Service](#)
- [Joint Research Centre](#)
- [Justice, Freedom and Security](#)
- [Legal Service](#)
- [Paymaster Office](#)
- [Personnel and Administration](#)
- [Press and Communication](#)
- [Regional Policy](#)
- [Research](#)
- [Secretariat General](#)
- [Taxation and Customs Union](#)
- [Trade](#)
- [Translation](#)

Other institutions and decentralised bodies

- [CEDEFOP - European Centre for the Development of Vocational Training](#)
- [EIONET - European Environment Information and Observation Network](#)
- [EFILWC - European Foundation for the Improvement of Living and Working Conditions](#)
- [ECA Co-operation Supreme Audit Institutions - European Court of Auditors and the Supreme Audit Institutions](#)
- [ECA - European Court of Auditors](#)
- [CVRJA - The Court of Justice of the European Communities](#)
- [Consilium - The Council of the European Union](#)
- [Translation Centre for the Bodies of the EU](#)
- [EFSA - European Food Safety Authority](#)
- [ETF - European Training Foundation](#)
- [EUMC - European Monitoring Centre on Racism and Xenophobia](#)
- [CAP Information Network/Réseau d'information PAC](#)

Interinstitutional projects

- [CINDI - Composite Indicators](#)
- [I3 - Inter-institutional Internet](#)
- [IDABC - Interoperable Delivery of European eGovernment Services to public Administrations, Business and Citizens](#)
- [NB-Net - Notified Bodies Network](#)

Interinstitutional offices

- [Publications Office](#)
- [EPSO - European Personnel Selection Office](#)

Others

- [CIT](#)
- [Forward Study Unit](#)
- [ICTAC-ICT Agency Committee - Interagency ICT network](#)
- [Terminology](#)
- [EU Public Administrations Network](#)
- [EU National Institutes of Public Administration](#)

Done Local intranet

start | Inbex CC - M... | Microsoft Po... | Welcome to ... | EUROPA - Yo... | http://miau.g... | Sic Watch - I... | 17:26

IPM - Interactive Policy Making

- Heavily used by the Commission within the context of “Better Regulation” and “Impact Analysis”.
- Consultation of stakeholders (limited groups and/or public at large).
- Questionnaires.
- Again: software will be made available to other interested administrations.

IPM - Interactive Policy Making

IPM V 1.4 - Microsoft Internet Explorer provided by European Commission

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Interactive Policy Making
Online consultations

Important legal notice English

EUROPA European Commission > Your Voice > IPM Contact | Search on EUROPA

Rules / procedures

The following questions asks you to provide details on poor quality rules/procedures.

Please indicate which policy area is causing you problems:(Compulsory)

<input type="radio"/> Retail/Distribution trade	<input type="radio"/> Production & marketing of goods	<input type="radio"/> Health & safety in the workplace
<input type="radio"/> Employment	<input type="radio"/> Taxation & Customs	<input type="radio"/> Financial Services
<input type="radio"/> Company law	<input type="radio"/> Public procurement	<input type="radio"/> Environment
<input type="radio"/> Consumer protection	<input type="radio"/> Provision of services	<input type="radio"/> Social security
<input type="radio"/> Energy	<input type="radio"/> Research and Innovation	<input type="radio"/> Transport
<input type="radio"/> Agriculture	<input type="radio"/> Fisheries	<input type="radio"/> Other, please specify

Do you know the source/origin of the rules/procedures?(Compulsory)

Yes No

Please identify where you experience problems with the rules/procedures:(Compulsory)

<input type="checkbox"/> AT - Austria	<input type="checkbox"/> BE - Belgium	<input type="checkbox"/> CY - Cyprus
<input type="checkbox"/> CZ - Czech Republic	<input type="checkbox"/> DE - Germany	<input type="checkbox"/> DK - Denmark
<input type="checkbox"/> EE - Estonia	<input type="checkbox"/> EL - Greece	<input type="checkbox"/> ES - Spain
<input type="checkbox"/> FI - Finland	<input type="checkbox"/> FR - France	<input type="checkbox"/> HU - Hungary
<input type="checkbox"/> IE - Ireland	<input type="checkbox"/> IT - Italy	<input type="checkbox"/> LT - Lithuania
<input type="checkbox"/> LU - Luxembourg	<input type="checkbox"/> LV - Latvia	<input type="checkbox"/> MT - Malta
<input type="checkbox"/> NL - Netherlands	<input type="checkbox"/> PL - Poland	<input type="checkbox"/> PT - Portugal
<input type="checkbox"/> SE - Sweden	<input type="checkbox"/> SI - Slovenia	<input type="checkbox"/> SK - Slovak Republic

Local intranet

start | Inbox CC - Microsoft ... | Microsoft PowerPoint ... | 3 Internet Explorer | Sic Watch - Information | 17:48

Security related services

- PKI service for interested pan-European eGovernment services (including bridge CA).
- Work around eID, eSignatures (study, requirements, interoperability).

eLink

- Middleware solution for exchange of information between administrations:
 - Reliable message transfer.
 - Secure message transfer.
 - Synchronous and asynchronous modes of operation.
 - Service identification.
- Prototype implementation available.

Interoperability Guidelines

- European Interoperability Framework (EIF).
- IDA Architecture Guidelines.
- More to come (new version of the architecture guidelines, more work on semantic and organisational interoperability).

eGovernment Observatory

- Reference information source for the European community of eGovernment professionals.
- Information dissemination via:
 - The IDABC web site.
 - Weekly e-mail newsletter.
 - Articles included in Synergy (the IDABC quarterly publication).

eGovernment Observatory



EUROPA - IDABC - eGovernment Observatory - Microsoft Internet Explorer provided by European Commission

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Important legal notice

English

EUROPA > European Commission > IDABC > eGovernment Observatory

Contact | Who's Who | Search on EUROPA

Search go Advanced Search

MyIDABC | Call for Tenders | Site Map

eGovernment Observatory

Insights for the European eGovernment Community

The IDABC eGovernment Observatory is a reference information tool on eGovernment issues and developments across Europe. It provides the community of eGovernment decision-makers and professionals with a unique set of information resources and with valuable insight into eGovernment strategies, initiatives and projects in Europe and beyond.

- [Learn more about the eGovernment Observatory](#)
- [Subscribe to the eGovernment Observatory's weekly news service](#)
- [E-mail your comments and suggestions: entr-egovo@cec.eu.int](mailto:entr-egovo@cec.eu.int)

eGovernment News
eGovernment news from across Europe and beyond

eGovernment Factsheets
Overview of the eGovernment situation and progress in EU Member States

eGovernment Library
Extensive repository of essential eGovernment documentation

eGovernment Case Studies
Best practices and projects from across Europe

eGovernment Events
eGovernment-related events in Europe and beyond

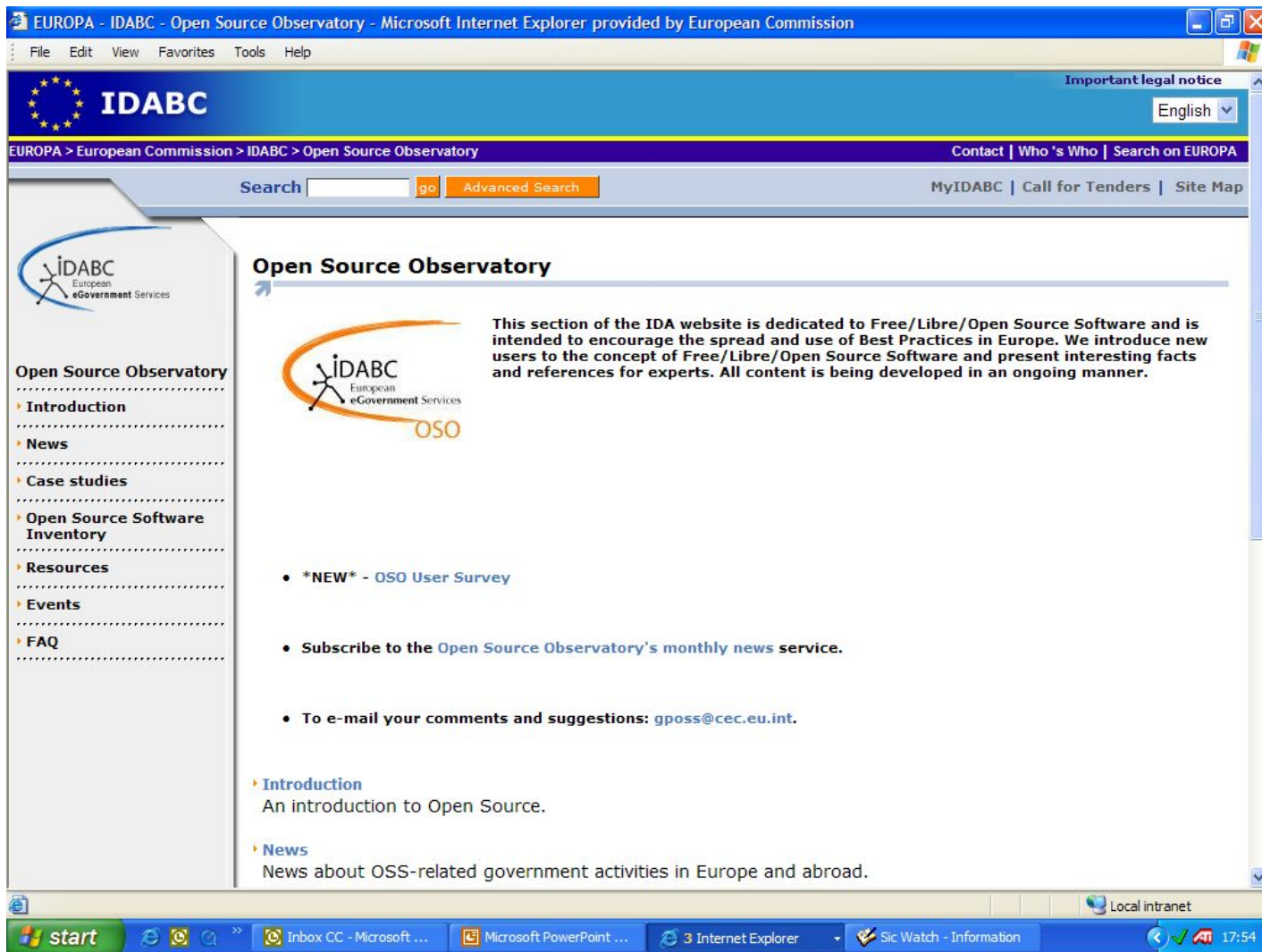
Local intranet

start | Inbox CC - M... | Microsoft Po... | Welcome to ... | EUROPA - ID... | http://miau.g... | Sic Watch - I... | 17:31

Open Source Observatory

- Reference information source on open source and administrations.
- Spread of best practices.
- Intended for people new to the concept but also for experts.

Open Source Observatory



EUROPA - IDABC - Open Source Observatory - Microsoft Internet Explorer provided by European Commission

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Important legal notice


English

EUROPA > European Commission > IDABC > Open Source Observatory

Contact | Who's Who | Search on EUROPA


Search go Advanced Search

MyIDABC | Call for Tenders | Site Map

 IDABC
European
eGovernment Services

Open Source Observatory

- Introduction
- News
- Case studies
- Open Source Software Inventory
- Resources
- Events
- FAQ

 This section of the IDA website is dedicated to Free/Libre/Open Source Software and is intended to encourage the spread and use of Best Practices in Europe. We introduce new users to the concept of Free/Libre/Open Source Software and present interesting facts and references for experts. All content is being developed in an ongoing manner.

- *NEW*** - [OSO User Survey](#)
- Subscribe to the [Open Source Observatory's monthly news service](#).
- To e-mail your comments and suggestions: gposs@cec.eu.int.

Introduction
An introduction to Open Source.

News
News about OSS-related government activities in Europe and abroad.

Local intranet

start | Inbox CC - Microsoft ... | Microsoft PowerPoint ... | 3 Internet Explorer | Sic Watch - Information | 17:54

Guidelines, reports, studies

- The impact of eGovernment on competitiveness
- The EU and its eGovernment **development policy**
- European Interoperability framework v1.0
- Patents and open source software - What pub

Some key figures

- Global budget: 148.7 M EUR
- Duration: 5 years (2005-2009)
- 18 Policy areas covered
- 18 type of infrastructure services

Governance

- **IDABC management committee (PEGSCO):**
 - All Member States represented.
 - Advise on Work Programme, allocation of funding, strategy.
 - Technical sub-group.
- **Expert meetings:**
 - Advising on both horizontal (measures) and vertical (projects) aspects.
 - National and EU experts.
 - Discuss matters specific to each action.
- **IDABC Inter-Service Group:**
 - Open to all Commission's DGs and other EU Institutions/Agencies.
 - Internal co-ordination.

More information

- **The IDABC web site**
<http://europa.eu.int/idabc>
- **Via e-mail: idabc@cec.eu.int**